

## **Carleton-Willard Preparedness Response to COVID-19**

The news about the spread of the Coronavirus (COVID-19) and the potential risks it presents is concerning to all of us. Please know that maintaining our residents' and staff's health, wellness and safety is our number one priority.

We began our COVID-19 journey on April 14. As of June 8, the Village has no active COVID-19 positive cases. We give thanks for our 25 survivors.

Residents of the Cluster Homes and Apartments can visit with family members and guests on their outside decks and patios, maintaining appropriate social distancing and wearing masks. Visitors are not allowed inside Residents' homes. Food and beverages are not permitted.

For those Residents without a patio or deck, guests can be invited to join Residents on the grassy areas around Badger Terrace and Winthrop Terrace including Maple Grove. Chairs are placed 6 feet apart. Balconies cannot be used as there are no visitors allowed in any units. Visitors should not have any signs of illness. Residents and their guests must remember masks and social distancing, and that food and beverages are not permitted.

On June 15, families of Llewysac Lodge and Nursing Center Residents began scheduled and supervised outside visitations in designated areas.

One person at a time is allowed in the Village General Store, which is well-stocked with additional offerings.

The Village Clinic has begun to schedule appointments for Podiatry and Physical Therapy.

The Village Hair Stylist is now open and the Spa is open for manicures and pedicures only.

The Dedham Savings Branch Bank is now open.

Only essential personnel and vendors are allowed into our community after being screened for signs or symptoms of respiratory infection, such as fever, cough, shortness of breath, or sore throat and a temperature check per DPH guidelines.

Employees are wearing masks while at work and continue to be screened daily with temperatures taken.

The Brass Rail and the Abbott Room are temporarily closed.

Residents are our key partners in keeping themselves and others healthy, and we are frequently reminding them of all the preventive recommendations, to wash their hands often, to practice social distancing, to remain at home as much as possible, to leave campus only for necessary medical appointments, and to not congregate or gather on campus. The Residents have been advised to call the Village Outpatient Clinic if they develop a sore throat, cough, fever or shortness of breath or to call with any medical concerns or questions.

Please feel welcome to contact the Marketing Department at 781-275-8700 x 1203 with any questions.

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A note of gratitude from Barbara A. Doyle, President and CEO

During this challenging time as things change daily, we are finding comfort in the kindness and patience we are experiencing throughout the Village. The staff is working tirelessly to ensure the health and safety of our Residents and each other. Residents are adhering to the preventive guidelines, adapting to the restrictions and looking out for one another. Our Residents and their families, while having to bear the heavy burden of being separated, graciously check in with us to offer words of encouragement and gratitude.

I overwhelmingly appreciate every act of kindness, every encouraging word and the tremendous sacrifices staff, Residents and family members are having to make in order to protect each other. As I have said in the past, we have always examined how decisions we make today will positively shape and sustain our vibrant community. Today, we join and move forward together in a different way and, as ever, I am proud to be a part of the Carleton-Willard family.