

Carleton-Willard Preparedness Response to COVID-19

The news about the spread of the Coronavirus (COVID-19) and the potential risks it presents is concerning to all of us. Please know that maintaining our residents' and staff's health, wellness and safety is our number one priority.

We began our COVID-19 journey on April 14. As of June 8, the Village has no active COVID-19 positive cases. We give thanks for our 25 survivors.

Surveillance testing of staff according to guidance from the Massachusetts Department of Public Health (MDPH) and Center for Disease Control and Prevention (CDC) continues to be done regularly.

Effective September 29, in-person visitations for families of Llewsac Lodge (Supportive Care), Nursing Center and Ross-Worthen (Memory Care) Residents are scheduled and supervised in designated areas in a safe and protective environment as possible, in accordance with directives from the MDPH Guidance and in adherence to infection control measures. Visitors should sign in at the Nursing Center Entrance and be screened for temperature and symptoms of illness. Scheduled visitations in designated outdoor spaces (began June 15) continue to be offered (dependent on permissible weather condition).

Effective October 22, we are expanding the hours for family visits in the Apartments and Cluster Homes to 9:00 a.m. – 5:00 p.m. daily, with the following guidelines:

- Visitors should sign in and be screened for temperature and symptoms of illness. This is done at the desk just inside the Nursing Center entrance. Names and contact information will be logged for contact tracing if needed. After screening, visitors should drive directly to the Badger Terrace and Winthrop Terrace entrances or the Cluster Homes.
- Masks should cover mouth and nose during entire visit.
- No overnight stays.
- Maximum of 2 visitors indoors. We recommend children visit outdoors only.
- Visiting is limited to Apartments or Cluster Homes only. No visiting in common areas.

One person at a time is allowed in the Village General Store, which is well-stocked with additional offerings.

The Village Clinic is open by appointment for medical needs.

The Village Hair Stylist is now open, the Spa is open for manicures and pedicures only, and the Fitness Center is open, all by appointment.

The Dedham Savings Branch Bank is open.

Anyone entering our community is screened for signs or symptoms of respiratory infection, such as fever, cough, shortness of breath, or sore throat and a temperature check per DPH guidelines.

Employees are wearing masks while at work and continue to be screened daily with temperatures taken.

The Brass Rail and the Abbott Room are temporarily closed.

Residents are our key partners in keeping themselves and others healthy, and we are frequently reminding them of all the preventive recommendations, to wear masks, to wash their hands often, to practice social distancing, to remain at home as much as possible, to leave campus only for necessary errands and medical appointments, and to not congregate or gather on campus. The Residents have been advised to call the Village Outpatient Clinic if they develop a sore throat, cough, fever or shortness of breath or to call with any medical concerns or questions.

Please feel welcome to contact the Marketing Department at 781-275-8700 x 1203 with any questions.

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A note of gratitude from Barbara A. Doyle, President and CEO

During this challenging time as things change daily, we are continually reminded of the importance of the strong organizational foundation on which the Village rests. Our steadfast adherence to our mission and our governance will ensure that we emerge from this dark time in excellent shape. We also find comfort in the kindness and patience we are experiencing throughout the Village. The staff is working tirelessly to ensure the health and safety of our Residents and each other. Residents are adhering to the preventive guidelines, adapting to the restrictions and looking out for one another. Our Residents and their families, while having to bear the heavy burden of being separated, graciously check in with us to offer words of encouragement and gratitude.

I overwhelmingly appreciate every act of kindness, every encouraging word and the tremendous sacrifices staff, Residents and family members are having to make in order to protect each other. As I have said in the past, we have always examined how decisions we make today will positively shape and sustain our vibrant community. Today, we join and move forward together in a different way and, as ever, I am proud to be a part of the Carleton-Willard family.