

## **Carleton-Willard Preparedness Response to COVID-19**

The news about the spread of the Coronavirus (COVID-19) and the potential risks it presents is concerning to all of us. Please know that maintaining our residents' and staff's health, wellness and safety is our number one priority.

Currently, the Village has no active COVID-19 positive cases.

Surveillance testing of staff according to guidance from the Massachusetts Department of Public Health (MDPH) and Center for Disease Control and Prevention (CDC) continues to be done weekly.

Effective November 19, in-person visitations for families of Llewysac Lodge (Supportive Care), the Nursing Center and Ross-Worthen (Memory Care) Residents are on pause. Scheduled visitations in designated outdoor spaces (begun June 15) continue to be offered (dependent on permissible weather condition).

All Residents of the Nursing Center, Ross-Worthen and Llewysac Lodge along with 204 employees have received the first dose of the Covid-19 vaccine.

Effective December 16, indoor visits with family and friends living outside of the Village are on pause in the Cluster Homes & Apartments. Family members may bring groceries and other items to be dropped off. During outdoor visits, Residents and guests must remember masks and social distancing. Food and beverages are not allowed.

If Residents of the Cluster Homes and Apartments would like future informational memos regarding the Covid-19 vaccine emailed to a family member, they should contact our Village Clinic with their family member's email address.

One person at a time is allowed in the Village General Store, which is well-stocked with additional offerings.

The Village Clinic is open by appointment for medical needs.

The Village Hair Stylist and Fitness Center are open, all by appointment. The Spa will reopen mid-January.

The Dedham Savings Branch Bank is open, one person at a time.

The Brass Rail and the Abbott Room are temporarily closed.

Anyone entering our community is screened for signs or symptoms of respiratory infection, such as fever, cough, shortness of breath, or sore throat and a temperature check per DPH guidelines.

Employees are wearing masks while at work and continue to be screened daily with temperatures taken.

Residents are our key partners in keeping themselves and others healthy, and we are frequently reminding them of all the preventive recommendations, to wear masks, to wash their hands often, to practice social distancing, to remain at home as much as possible, to leave campus only for necessary errands and medical appointments, and to not congregate or gather on campus. The Residents have been advised to call the Village Outpatient Clinic if they develop a sore throat, cough, fever or shortness of breath or to call with any medical concerns or questions.

Please feel welcome to contact the Marketing Department at 781-275-8700 x 1203 with any questions.

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A note of gratitude from Barbara A. Doyle, President and CEO

During this challenging time as things change daily, we are continually reminded of the importance of the strong organizational foundation on which the Village rests. Our steadfast adherence to our mission and our governance will ensure that we emerge from this dark time in excellent shape. We also find comfort in the kindness and patience we are experiencing throughout the Village. The staff is working tirelessly to ensure the health and safety of our Residents and each other. Residents are adhering to the preventive guidelines, adapting to the restrictions and looking out for one another. Our Residents and their families, while having to bear the heavy burden of being separated, graciously check in with us to offer words of encouragement and gratitude.

I overwhelmingly appreciate every act of kindness, every encouraging word and the tremendous sacrifices staff, Residents and family members are having to make in order to protect each other. As I have said in the past, we have always examined how decisions we make today will positively shape and sustain our vibrant community. Today, we join and move forward together in a different way and, as ever, I am proud to be a part of the Carleton-Willard family.