

Carleton-Willard's Lois Young Wins Industry Award

November 7, 2016, Bedford, MA On October 5th, Lois Young, Director of Llewysac Lodge at Carleton-Willard Village won the 2016 LeadingAge Massachusetts Hearts and Hands Award. Each year, LeadingAge Massachusetts acknowledges the accomplishments and contributions of those who advance the missions of its 120 member organizations.

This year's awards were presented at the 62nd annual meeting of the Membership at the Verve/Crowne Plaza, Natick.

The Hearts and Hands Award is given to an individual who demonstrates exceptional relationships with residents or clients, a relationship which provides special enrichment and increased quality of life and goes beyond the typical requirements of the job.

Lois' caring for others and her ability to foster deep and lasting connections were recognized at the awards dinner. Carleton-Willard nominated her as an example of someone who embodies the spirit of patient-center care.



Lois Young is front row center, surrounded by other Carleton-Willard staff.